

## **What to do Before We Clean Your Carpet**

Thank you for allowing us the opportunity to serve you. In order for us to serve you in a timely manner, there are a few details we would appreciate having accomplished before we arrive.

1. Please do not vacuum. We appreciate the opportunity to do a complete and thorough job. The first item in our cleaning procedure is doing a complete vacuuming, which includes concentrating on baseboards and dust that collects on the edge of the carpet and baseboards.
2. If you elect to have us move your furniture, please remove any items that are breakable, fragile or decorator items. If you choose to remove your furniture yourself, please have the furniture moved before we arrive.
3. Any small figurines, silk plants may be removed to expose more carpeted area to be cleaned.
4. If you wish us to clean close to the beds, all items must be removed from under them.
5. If we are cleaning your upholstery, there may be some furniture moving required, such as coffee tables, end tables and lamps. Please make these items accessible to the technician and free of decorator items.