

What to do Before We Clean Your Stone & Tile

Thank you for allowing us the opportunity to serve you. In order for us to serve you in a timely manner, there are a few details we would appreciate having accomplished before we arrive.

1. Please have the area to be cleaned free from decorator items, such as potted plants and figurines.
2. We may be masking off adjoining carpet, wood, cabinets, and walls to protect from contact with cleaning agents. This is precautionary and may be necessary. If you have any questions concerning this procedure, please contact us, or ask the technician when he arrives.
3. We intend to clean not only the grout but also the tile.
4. If we are required to move furniture or appliances, there may be additional fees required.
5. Our desire is to offer you a thorough, complete, and very satisfying cleaning experience.
6. When the tile & grout surface is older, there is a greater likelihood that permanent staining has occurred.